

# STUDENT SATISFACTION SURVEY 2022-2023

## Feedback Analysis Report (2022-23)–B.Ed. (2021-2023)

The analysis delves into the viewpoints of B.Ed students at DSCE regarding the institution's engagement in monitoring, reviewing, and improving the teaching-learning process. Key findings reveal that 72.3% strongly agree with DSCE's efforts, indicating a robust commitment to quality enhancement. Additionally, over 75% express satisfaction with the institution's infrastructure, highlighting commendations for libraries, ICT support, laboratories, and accessibility features for differently-abled individuals. Grievance redressal mechanisms are also effective, with timely resolutions noted.

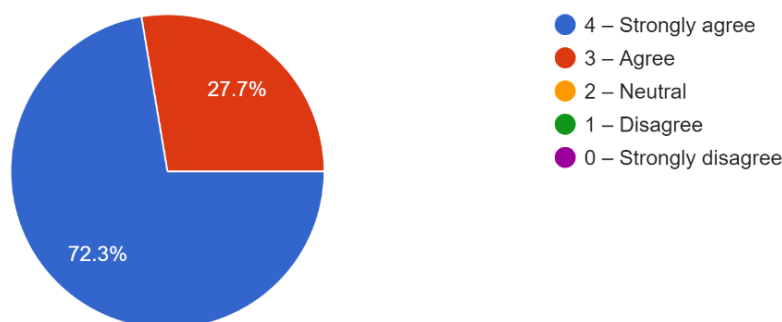
The analysis of the feedback reflected that the college provides a very positive, clean and healthy environment to impart quality education. These findings underscore DSCE's success in fostering collaboration with students, maintaining excellent infrastructure, and ensuring responsive grievance handling. Recommendations include sustaining proactive engagement strategies, enhancing infrastructure maintenance efforts, and strengthening communication channels for continued improvement and student satisfaction. Overall, DSCE's performance reflects a dedication to academic excellence and student well-being.

## ACTION TAKEN REPORT

The principal of the college discussed the issue with the faculty of college in staff-meeting. It is committed to enhancing student engagement by initiating regular feedback sessions, aiming to strengthen collaboration in monitoring and improving the teaching-learning process. The institution will prioritize the maintenance and upgrading of infrastructure facilities, including libraries, ICT resources, labs, and accessibility features, to create a conducive learning environment. The college also plans to streamline grievance redressal mechanisms, ensuring timely resolution and effective communication to address student concerns promptly. Additionally, communication channels will be improved, facilitating transparent communication and continuous feedback collection for ongoing improvement initiatives and quality assurance programs.

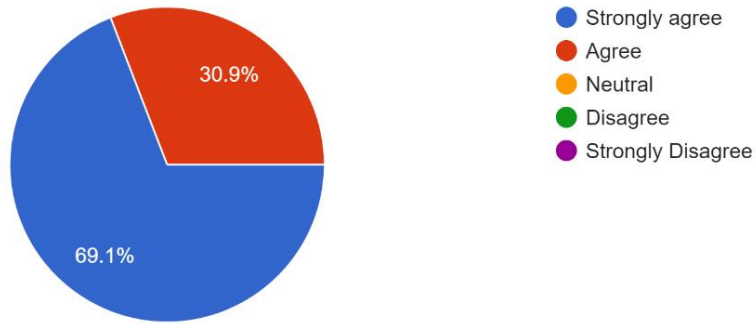
1. The institution makes effort to engage students in the monitoring, reviewing and continuous quality improvement of the teaching learning process.

94 responses



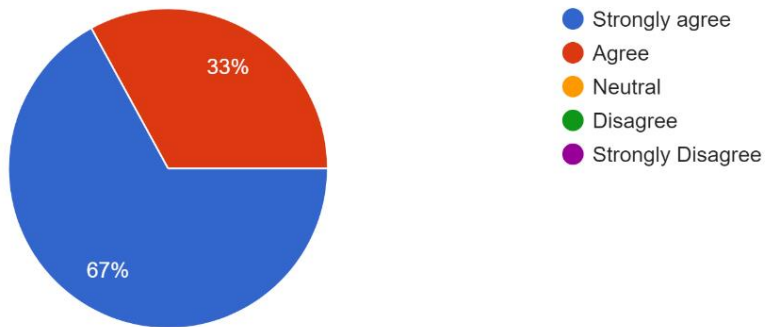
2. The staff in the library is helpful and cooperative:

94 responses



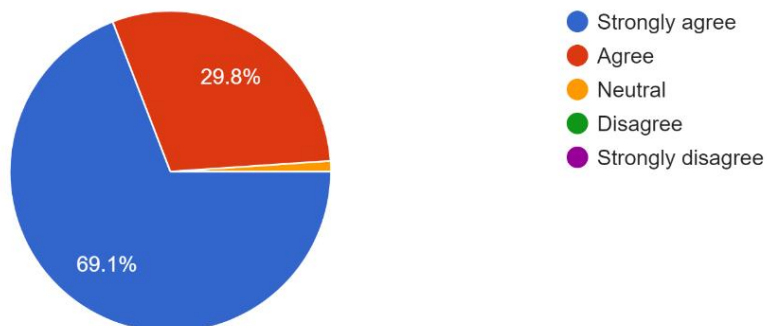
3. Internet facility provided in the Library and ICT lab is up to the mark:

94 responses



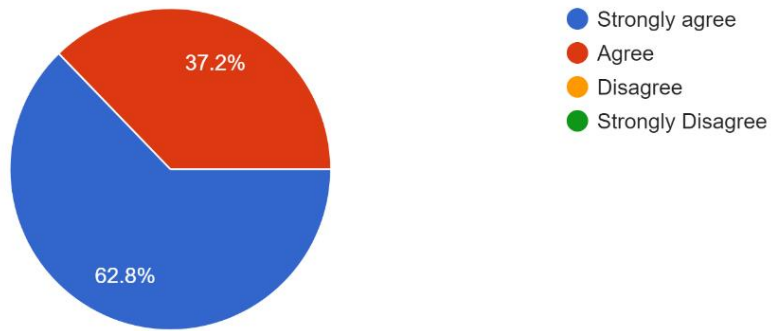
4. Lab infrastructure is in good condition:

94 responses



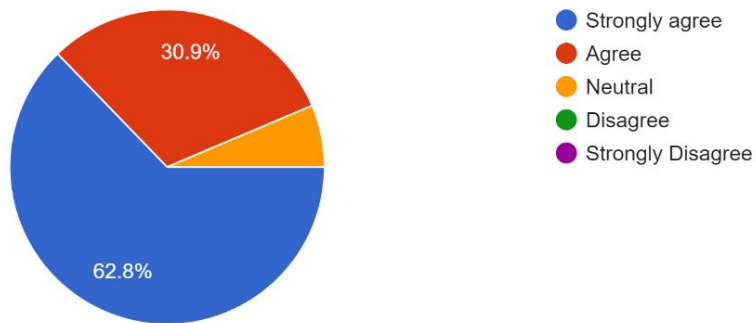
5. Placement cell and internship programme boost students' job prospects

94 responses



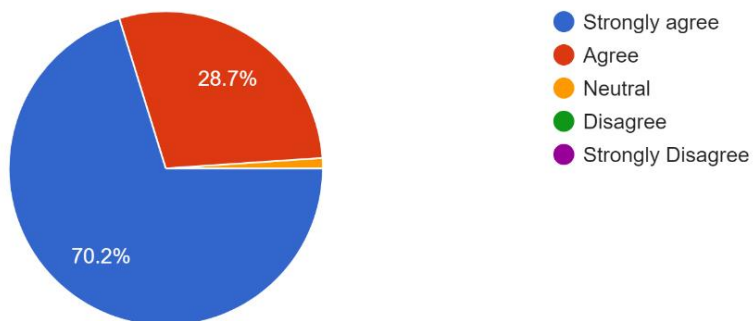
6. Toilets / washrooms are clean and properly maintained:

94 responses



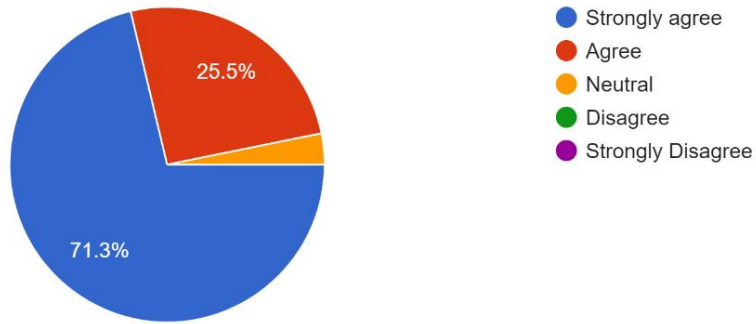
7. The classrooms are neat and clean and fully maintained:

94 responses



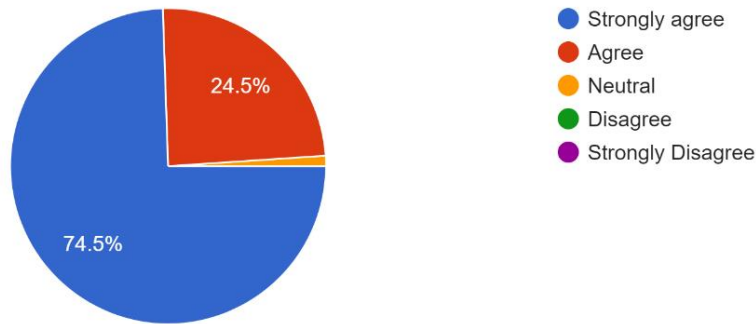
8. Eco-friendly and lush green campus

94 responses



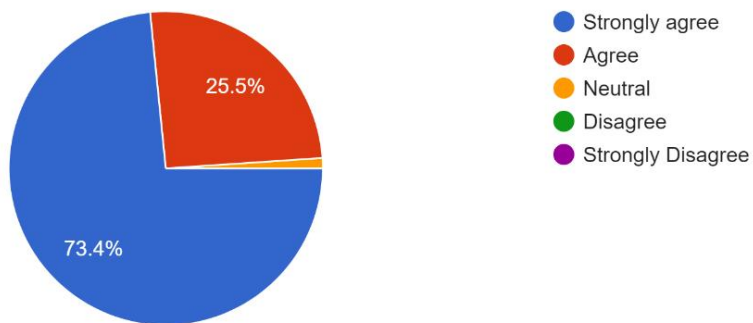
9. Availability of clean drinking water in the college campus:

94 responses



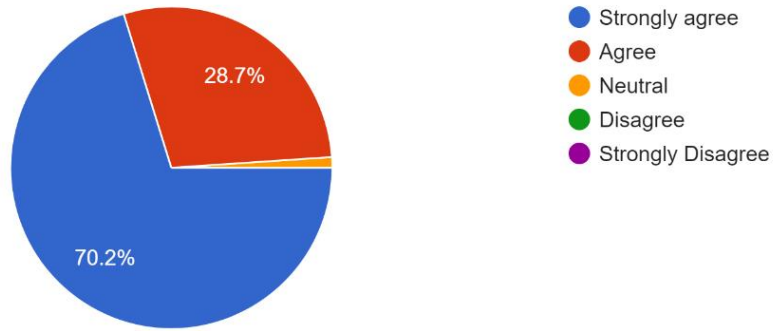
10. Accessibility of the buildings/classrooms to the disabled persons:

94 responses



11. Our grievances are taken care and are sorted out well in time:

94 responses



## Feedback Analysis Report (2022-23) –M.Ed.(2021-2023)

The survey data indicates strong satisfaction among M.Ed students, with over 75% strongly agreeing that the institution supports continuous quality improvement in teaching-learning processes and research endeavors. This demonstrates a proactive approach to academic enhancement. Additionally, the college is appreciated for its comprehensive facilities, including libraries, ICT resources, labs, common areas, and accessibility features, fostering an inclusive and conducive learning environment. The efficient handling of grievances is noted, with timely resolutions contributing to a supportive academic atmosphere.

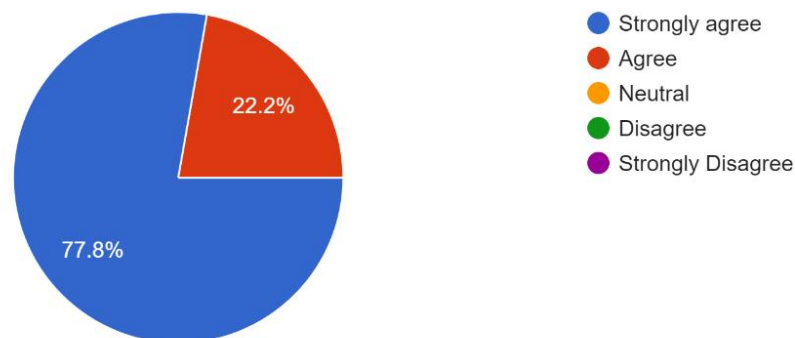
Almost all the students appreciated the faculty as well as the institution for providing good infrastructure, and imparting valuable learning experience through latest techniques of teaching. Curriculum transaction mode of teachers, the leadership skills and interaction style of the principal, neat and clean environment, peaceful ambience of the institute, conducting the functions in a very organised way have all contributed in inspiring the students to rate this college as the best college in Chandigarh.

## ACTION TAKEN REPORT

The students were encouraged to participate in various workshops, seminars, webinars to contribute in the discussion regarding NEP-2020, and give valuable inputs. Meetings were conducted to focus on intensified quality improvement initiatives and research support, with added emphasis on expanding research opportunities. Upgrading and maintaining facilities such as libraries, ICT resources, labs, and accessibility features are prioritized to sustain an inclusive learning environment. The college has streamlined grievance redressal processes for swift resolutions, fostering a supportive academic atmosphere.

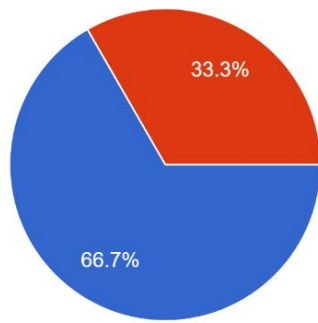
### 1. The staff in the library is helpful and cooperative:

9 responses



2. Internet facility provided in the Library and ICT lab is up to the mark:

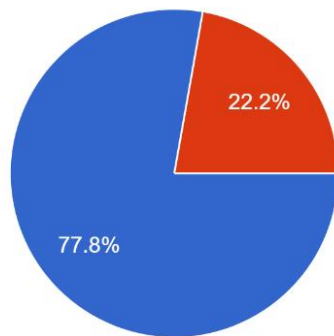
9 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

3. Lab infrastructure is in good condition:

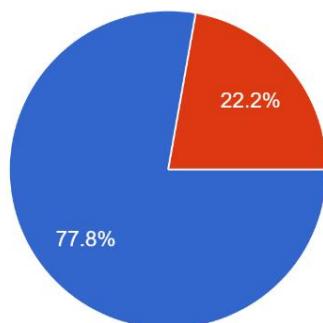
9 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

4. Toilets / washrooms are clean and properly maintained:

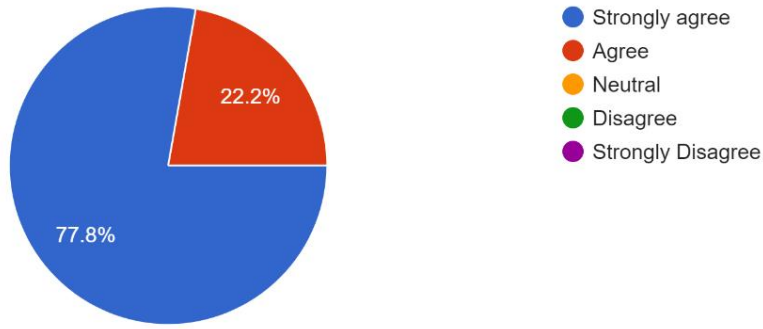
9 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

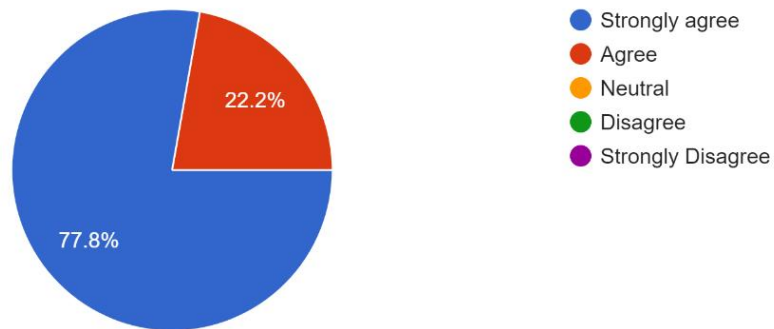
5. The classrooms are neat and clean and fully maintained:

9 responses



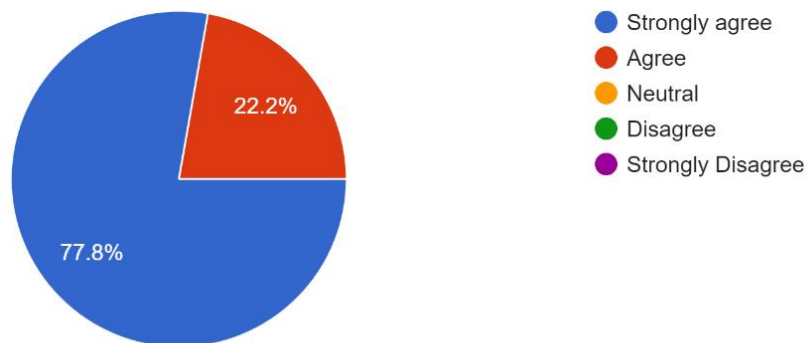
6. Eco-friendly and lush green campus

9 responses



7. Availability of clean drinking water in the college campus:

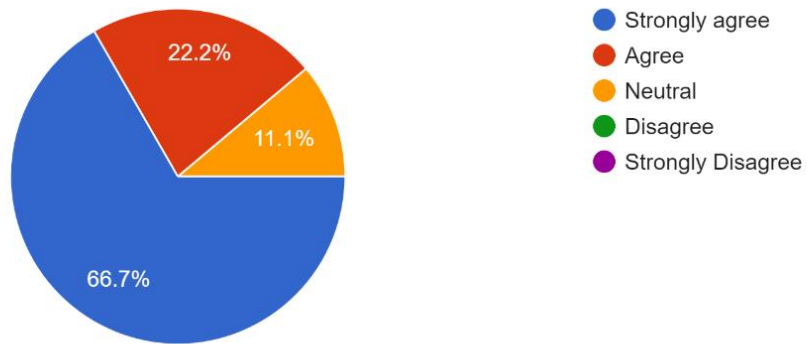
9 responses





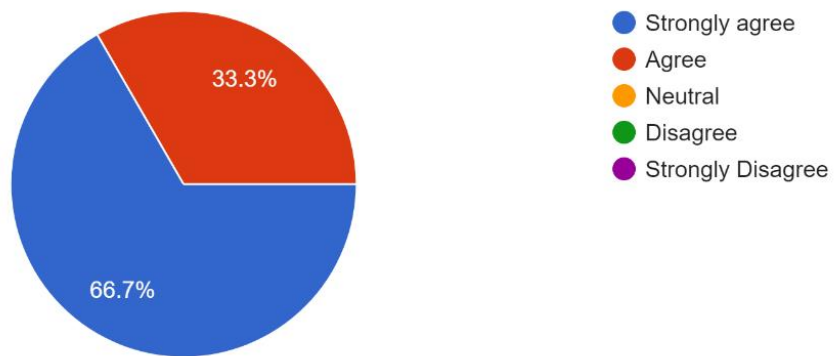
8. Accessibility of the buildings/classrooms to the disabled persons:

9 responses



9. Our grievances are taken care and are sorted out well in time:

9 responses

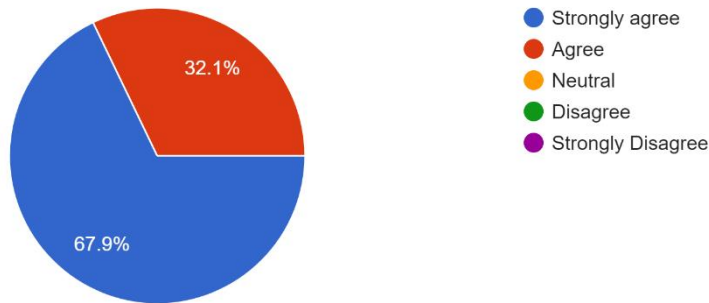


## Feedback Analysis Report (2022-23) –PGDG&C (2022-2023)

The survey data reveals a high level of satisfaction among PGDG&C students, with over 70% agreeing that the college provides excellent facilities in laboratories, classroom and libraries, while the remaining 30% rate these facilities as very good, indicating a positive response overall. Moreover, students strongly appreciate the helpful and cooperative work culture among staff members. Additionally, 71.4% express overall excellent quality in the teaching-learning process at our institute, with the remaining students rating it as very good. These findings underscore a positive perception of the institute's facilities, work environment, and educational quality among PGDG&C students.

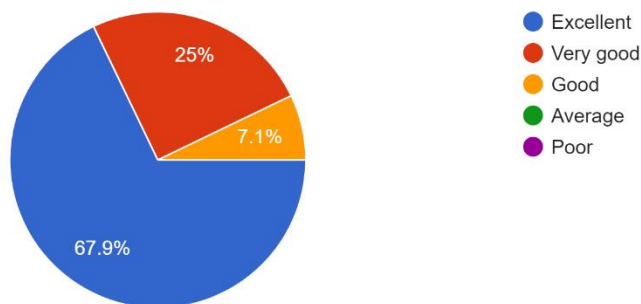
### 1. The staff in the library is helpful and cooperative:

28 responses



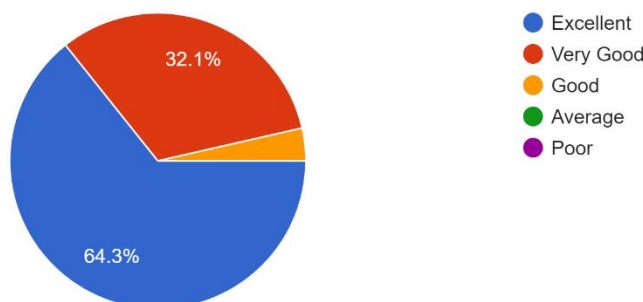
### 2. The Infrastructure of the college and facilities available in the laboratories:

28 responses



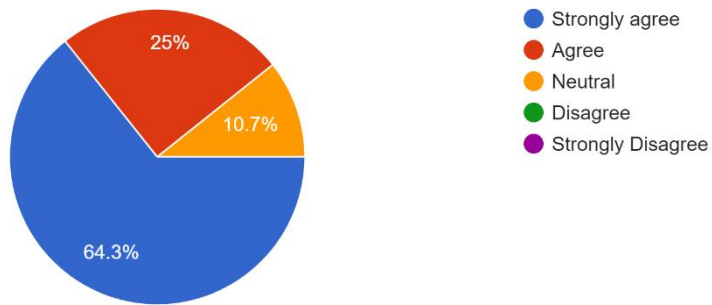
### 3. The work culture of the institute:

28 responses



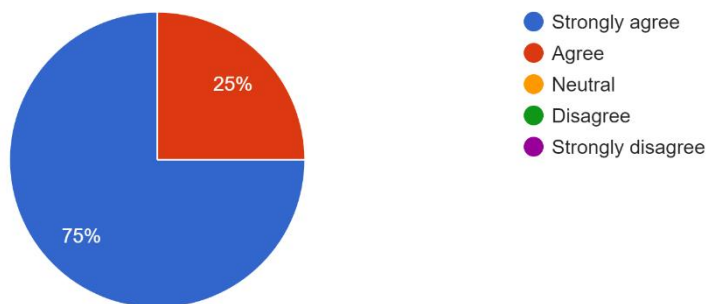
4. Internet facility provided in the Library and ICT lab is up to the mark:

28 responses



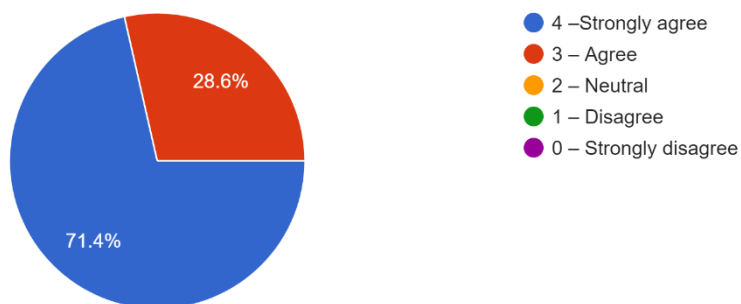
5. Lab infrastructure is in good condition:

28 responses



6. The overall quality of teaching-learning process in your institute is very good.

28 responses

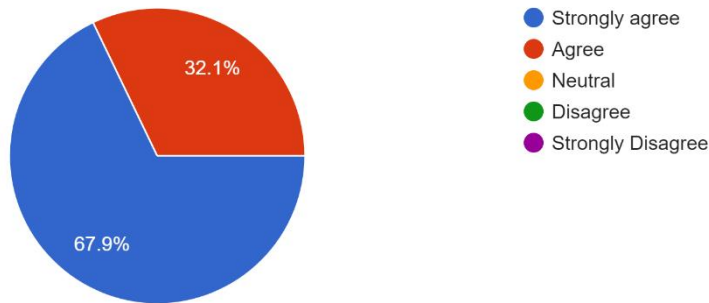


## Feedback Analysis Report (2022-23) –PGDCG&FC (2022-2023)

The survey data reveals a high level of satisfaction among **PGDCG&FC** students, with over 80% agreeing that the college provides excellent facilities in laboratories, classroom and libraries, while the remaining 20% rate these facilities as very good, indicating a positive response overall. Moreover, students strongly appreciate the helpful and cooperative work culture among staff members. Additionally, 76.7% express overall excellent quality in the teaching-learning process at our institute, with the remaining students rating it as very good. These findings underscore a positive perception of the institute's facilities, work environment, and educational quality among **PGDCG&FC** students.

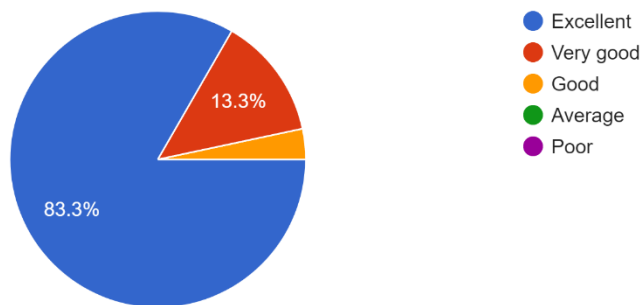
### 1. The staff in the library is helpful and cooperative:

30 responses



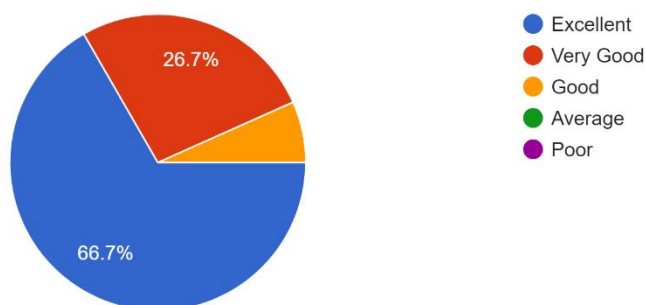
### 2. The Infrastructure of the college and facilities available in the laboratories:

30 responses



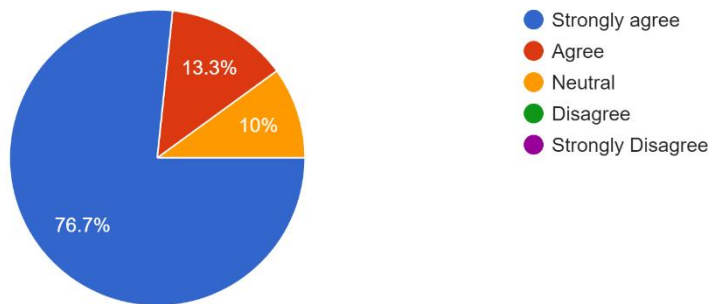
### 3. The work culture of the institute:

30 responses



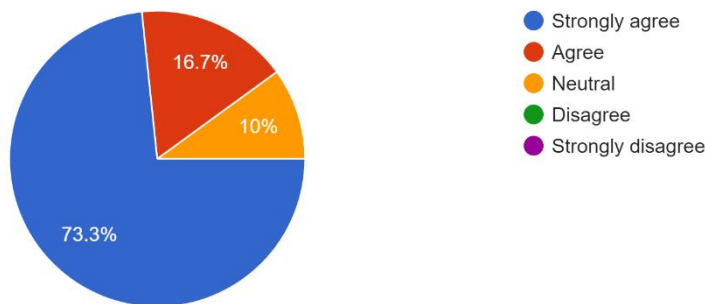
4. Internet facility provided in the Library and ICT lab is up to the mark:

30 responses



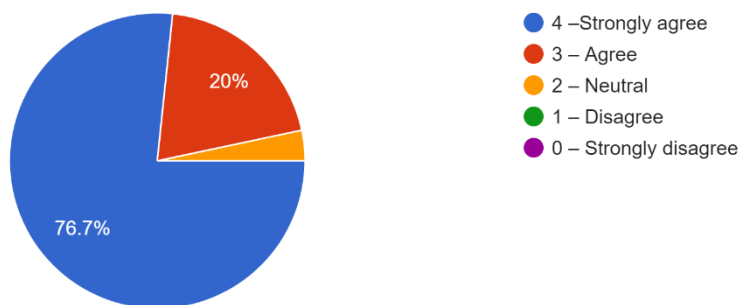
5. Lab infrastructure is in good condition:

30 responses



6. The overall quality of teaching-learning process in your institute is very good.

30 responses



### ACTION TAKEN

Following the positive feedback from Diploma students, has taken several actions to enhance the teaching-learning process. This includes further enhancing laboratory and library facilities to meet the high standards of excellence perceived by students. Additionally, efforts have been made to sustain and elevate the overall quality of education, with a focus on continuous improvement and innovation in teaching methods. Regular feedback mechanisms and communication channels are also implemented to ensure ongoing student satisfaction and academic excellence.